

2011-12 Business Plan	What we delivered	Impact	RAG
Sector led Improvement	<ul style="list-style-type: none"> The LGA's seven point support offer on sector led improvement developed and delivered Sector led improvement being mainstreamed in key services areas – specifically children's and adults An agreed approach developed to managing risk and support provided to a range of councils 	<ul style="list-style-type: none"> Initial evaluation demonstrates high level of awareness Take up of support tools gathering momentum and initial feedback very positive DCLG has confidence in our approaches and has not sought to intervene in a council 	A
LG Inform – support for benchmarking	<ul style="list-style-type: none"> Launch of LG Inform in June 2011 as prototype benchmarking tool for the sector Enhancements released in October 2011 Commissioned new version of LG Inform for launch in autumn 2012 	<ul style="list-style-type: none"> Positive feedback that LG Inform has the potential to be a useful tool (100 individual pieces of constructive feedback received; and now 32 councils actively participating in shaping it) 1,400 registered users across 85 per cent of councils 	G
Data and transparency	<ul style="list-style-type: none"> Guide published for councils on publishing contracts and tenders Impact assessment conducted for DEFRA on the effects of implementing INSPIRE (a European directive about location data) within authorities Lobbying and representing local government interest in transparency and local open data 	<ul style="list-style-type: none"> Identified cost of implementing INSPIRE in authorities, which is acting as the basis for negotiations with DEFRA on how this might be minimised Local government view fed into data policy. The requirement for authorities to publish data listed in the code of practice was not made statutory. 	G
A comprehensive programme of peer challenges and peer support	<ul style="list-style-type: none"> Delivered Corporate Peer Challenges to 20 councils 97 peer challenges delivered in total in 2011-12 (including corporate, adults, safeguarding children and planning). Worked in partnership with CFOA to develop a new offer for Fire and Rescue Services (FRS) piloted successfully in 3 services 	<ul style="list-style-type: none"> Feedback from councils very good Cardiff Business School commissioned to undertake external evaluation – emergent findings positive. Safeguarding children peer review shown to have high impact and drive strong outcomes 	G
Leadership support programmes	<ul style="list-style-type: none"> Leeds Castle Cohort 8 successfully delivered 17 participants (8 leaders and 9 chief executives) Next Generation Cohort 6 successfully delivered with 55 participants across the three party groups Leadership Academy 9 main programmes delivered 	<p>The programmes of leadership support is increasing the leadership capacity of local government by:</p> <ul style="list-style-type: none"> Developing cadres of existing and future leaders at both the local and national level and maintaining these through alumni events 	G

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	<p>106 senior councillors; 14 focused programmes delivered in collaboration with programme teams, 436 senior councillors participating; a two-day programme on Shared Services has been designed and piloted</p> <ul style="list-style-type: none"> • Change of Control 34 projects were run to support councils where there was likely to be a change of control following local elections. • Councillor Development 21 Cllr development workbooks revised and redesigned; joint conference with NALC on Localism; 221 councils committed to the Member Development Charter and of these 128 have gained Charter status; Ashridge virtual learning portal (VLRC) and the Political Skills framework revised. • New Councillor Induction 8 regional events delivered to inform new councillors of key issues and promote role of the LGA - 400+ new councillors attended; Councillor Guide 2011: 5,365 copies sent out to 365 councils • Be a Councillor the new marketing campaign was launched as part of the LGA annual parliamentary conference in February. Since the launch 20,000+ people have seen “Be a Councillor” material • NGDP Development programme for 82 trainees in Cohort 12; recruited 47 trainees to Cohort 13 and redesigned and tendered for their development programme; received 2,000 applications for Cohort 14; over 80 past NGDP trainees participated in the 2012 NGDP Alumni event; “A Brighter Future” report published on 9 February shows that the (NGDP) used by councils has the potential to drive up standards in town halls; • Managerial Leadership 40 managers participated in a workshop on the Leadership of Place pilots; leadership 	<ul style="list-style-type: none"> • Developing the personal leadership capacity of senior councillors and their understanding of key issues so that they can better lead their organisations and communities. • Supporting councils to provide better quality councillor development at the local, sub-regional and regional levels by providing and promoting a range of materials and initiatives • Ensuring all new councillors have some basic information about local government, their roles, the major issues and how the LGA supports them • Promoting the role of the councillor to encourage a wider range of people to consider standing • Recruiting and developing a pool of high quality graduates to provide a pool for the future managerial leadership of local government • Increased interest from in NGDP councils with 38 councils currently offering 65 places for Cohort 14. 	

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	<p>programmes for managers refreshed</p>		
<p>Productivity programme</p>	<ul style="list-style-type: none"> • Adult Social Care Efficiency Programme involving 42 councils is now underway • Buying into Communities Report – guidance on managing EU procurement rules produced jointly with LP • Capital Asset Programme Wave 2 involving 15 councils rolled out • 8 Category Management Pilots involving over 70 councils launched • Crossing Borders report into shared chief executives produced • Developed a draft Local Government Procurement Pledge • Supported Local Government Delivery Council • National Advisory Group for Local Government Procurement established • Productivity Experts programme launched • Productivity Master classes delivered • New interactive and web based Shared Services Map produced • Support provided to councils applying for Weekly Waste Collection Scheme 	<ul style="list-style-type: none"> • New, more efficient and customer focused, care pathways for adult social care likely to realise £50m+; Additional £300k secured from DH Myth busting of EU regulations to ensure British industry benefits from councils' £62bn spend • Realising long term reductions in building running costs, floor space & CO2 levels and increases in capital receipts and local economic growth • Lessons for councils wishing to share chief executives • Making it easier for small companies and the community sector to do business with councils and access their £62bn spend • Promoted good procurement practice and examine new initiatives to ensure councils get the best when buying • Supporting 6 councils with expertise from contract re-negotiation to LEAN systems thinking • Showing graphically how 220 Councils saved £165m through 160 shared service arrangements • Supported over 120 councils to be bid for CLG's waste collection funds. Additional £240k secured 	<p>G</p>
<p>Innovation in the Sector is Identified and Supported</p>	<ul style="list-style-type: none"> • Creative Councils (CC) (in partnership with NESTA) – 137 councils applied • CC camps, conferences, events for sector • Significant (2 year commitment) on site innovation support and funding for up to 17 councils 	<ul style="list-style-type: none"> • Significant innovation ideas robustly developing in 5 -7 localities • 17 short-listed councils have significantly improved their innovation ideas and skill sets • LGA seen by all 17 councils and beyond to have significantly invested in councils' innovation potential with NESTA 	<p>A</p>